

Substitute for form 1449/PTO				<b>Complete if Known</b>	
<b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b>  (Use as many sheets as necessary)				<b>Application Number</b>	09/858,122
				<b>Filing Date</b>	May 15, 2001
				<b>First Named Inventor</b>	Katz, Steven Bruce
				<b>Art Unit</b>	3623
				<b>Examiner Name</b>	Nadja N. Chong Cruz
<b>Sheet</b>	<b>1</b>	<b>of</b>	<b>3</b>	<b>Attorney Docket Number</b>	021756-050600US

U.S. PATENT DOCUMENTS					
Examiner Initials*	Cite No. <sup>1</sup>	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number Kind Code <sup>2</sup> (if known)			
	AA	US-6,282,656 B1	08-28-2001	Wang	
	AB	US-6,029,150 A	02-22-2000	Kravitz	
	AC	US-5,848,393 A	12-08-1998	Goodridge et al.	
	AD	US-5,712,889 A	01-27-1998	Lanzara et al.	
	AE	US-5,521,813 A	05-28-1996	Fox et al.	
	AF	US-6,363, 359 B1	03-26-2002	Gronemeyer et al.	
	AG	US-2003/0033179 A1	02-13-2003	Katz et al.	
	AH	US-2002/0178077 A1	11-28-2002	Katz et al.	
	AI	US-2002/0138316 A1	09-26-2002	Katz et al.	

FOREIGN PATENT DOCUMENTS					
Examiner Initials*	Cite No. <sup>1</sup>	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
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Examiner Initials *	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T <sup>6</sup>
	AJ	Final Office Action for US Application Number 09/927,975 mailed on December 6, 2005; pages. (Copy available to the Examiner via PAIR).	<input type="checkbox"/>
	AK	Non-Final Office Action for US Application Number 09/866,115 mailed on March 10, 2004; 7 pages. (Copy available to the Examiner via PAIR).	<input type="checkbox"/>

Examiner Signature	N.C./	Date Considered	10/14/2010
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Client Reference No.: OID-2007-520-01

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Sheet	2	of	3	Attorney Docket Number	021756-050600US

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	AL	Final Office Action for US Application Number 09/866,115 mailed on September 8, 2004; 7 pages. (Copy available to the Examiner via PAIR).	<input type="checkbox"/>
	AM	Non-Final Office Action for US Application Number 09/815,927 mailed on February 1, 2005; 31 pages. (Copy available to the Examiner via PAIR).	<input type="checkbox"/>
	AN	Examiner Interview Summary for US Application Number 09/815,927 mailed on September 23, 2005; 2 pages. (Copy available to the Examiner via PAIR).	<input type="checkbox"/>
	AO	"A far-reaching impact - Microsoft Windows NT gains favor with supervisory-control vendors, users," Manufacturing Systems.com, July 1996, 100-102, 104, and 106 pages.	
	AP	Aspect solutions for design, procurement & operations" Aspect 1997 Annual Report-Solutions, downloaded from <a href="http://web.archive.org/web/20000425022352/http://www.aspectdv.com/Annualreports/ar97/dpo.html">http://web.archive.org/web/20000425022352/http://www.aspectdv.com/Annualreports/ar97/dpo.html</a> , printed on August 9, 2010, 7 pages.	<input type="checkbox"/>
	AQ	"Aspect CSM: The only one-stop solution" Aspect 1997 Annual Report -CSM Solution, downloaded from <a href="http://web.archive.org/web/20000606032117/http://www.aspectdv.com/Annualreports/ar97/csm.html">http://web.archive.org/web/20000606032117/http://www.aspectdv.com/Annualreports/ar97/csm.html</a> , printed on August 9, 2010, 3 pages.	<input type="checkbox"/>
	AR	"Buyer Frequently Asked Questions," Suppliermarket.com-About the Marketplace-Buyer: downloaded from <a href="http://web.archive.org/web/20000620133552/www.suppliermarket.com/public/about/faq_buyer.html">http://web.archive.org/web/20000620133552/www.suppliermarket.com/public/about/faq_buyer.html</a> , printed on August 9, 2010, 4 pages.	<input type="checkbox"/>
	AS	"Gensym Is the Intelligent Choice," Upside, September 1996, page 102.	<input type="checkbox"/>
	AT	"Gensym introduces G2 WebMiner for accessing and reasoning about data from the World Wide Web," Business Wire, May 15, 1996, Business Wire, Inc., Cambridge Massachusetts; 2 pages.	<input type="checkbox"/>

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	AU	"it's about enterprise systems that deliver," Aspect 1997 Annual Report - CIO Perspective, downloaded from <a href="http://web.archive.org/web/20001031015635/http://www.aspectdv.com/Annualreports/ar97/cio.html">http://web.archive.org/web/20001031015635/http://www.aspectdv.com/Annualreports/ar97/cio.html</a> , printed on August 9, 2010, 2 pages.	<input type="checkbox"/>		
	AV	"Ingersoll-Rand paves the way for saving with CMS," Aspect 1997 Annual Report-Customer Focus Ingersoll Rand, downloaded from <a href="http://web.archive.org/web/20000607141115/http://www.aspectdv.com/Annualreports/ar97/irand.html">http://web.archive.org/web/20000607141115/http://www.aspectdv.com/Annualreports/ar97/irand.html</a> , printed on August 9, 2010, 1 page.	<input type="checkbox"/>		
	AW	"it's about reducing product cost," Aspect 1997 Annual Report - CPO Perspective, downloaded from <a href="http://web.archive.org/web/20001031015635/http://www.aspectdv.com/Annualreports/ar97/cio.html">http://web.archive.org/web/20001031015635/http://www.aspectdv.com/Annualreports/ar97/cio.html</a> , on August 9, 2010, 2 pages.	<input type="checkbox"/>		
	AX	"it's about slashing the design cycle," Aspect 1997 Annual Report - CPO Perspective, downloaded from <a href="http://web.archive.org/web/20000606100850/http://www.aspectdv.com/Annualreports/ar97/cio.html">http://web.archive.org/web/20000606100850/http://www.aspectdv.com/Annualreports/ar97/cio.html</a> , on August 9, 2010, 2 pages.	<input type="checkbox"/>		
	AY	PARKER, "Too much information? Web-based tools help managers cope," Manufacturing System.com, September 1996, 16 and 18 pages.	<input type="checkbox"/>		

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